



ACCIS Update

CISL Exec Presentation

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ACCIS Quick Review

- ✦ Advisory Committee for Central Infrastructure Services
- ✦ Stemmed from the work of DSAC & DIG
- ✦ Representation from all scientific groups
- ✦ Reports to the ITC

Documentation

- ☼ Approval Process
- ☼ Committee Communication
- ☼ Participation Approval
- ☼ Visitor Best Practices
- ☼ Project Introduction, Acceptance, Closeout, Activity List
- ☼ Web site, Twiki site

Projects

- ☼ Active Directory
- ☼ Calendaring
- ☼ Central Authentication
- ☼ FTP, Remote Services
- ☼ Computer Room Coordination
- ☼ UCAR Identity Service
- ☼ Email Retention Policy

Hard Look at Central Services

- ☼ Layered framework
- ☼ General business requirements
- ☼ All service groups included
- ☼ Notification standardization
- ☼ Response definitions
- ☼ Business continuity
- ☼ Documentation

SLA Structure

- ✦ Project may be found at:
<https://secureweb.scd.ucar.edu/twiki/bin/view/ACCIS/SLAsProject>
- ✦ Hierarchy – [SLAHierarchy](#)
- ✦ Definitions - [SLADefinitions](#)
- ✦ Template – [SLATemplate](#)
- ✦ Status - [SLAStatus](#)
- ✦ Sample - [NETS-SLA](#)

Developing New Services

- ✦ Electronic Mail Client Server
- ✦ Software License Server
- ✦ Software Management
- ✦ Software Auditing
- ✦ Web Conferencing

Current Status

- ☀ Continuation/completion of projects
- ☀ Continue to create SLAs
- ☀ Development of website
- ☀ Evolution of business services

Next Steps

- ☼ Enhance service documentation
- ☼ Expand the understanding of service dependencies
- ☼ Simplify user service interactions
- ☼ Evaluate service levels/priorities and make recommendations

Documentation

- ✦ <http://www.cisl.ucar.edu/accis/committee.shtml>
- ✦ <https://secureweb.scd.ucar.edu/twiki/bin/view/AC/CIS/WebHome>

Discussion/Questions?